

Second Regular Session
Seventy-fourth General Assembly
STATE OF COLORADO

BILL C

LLS NO. 24-0276.01 Jason Gelender x4330

SENATE BILL

SENATE SPONSORSHIP

Fields, Rodriguez

HOUSE SPONSORSHIP

English, Amabile

Senate Committees

House Committees

A BILL FOR AN ACT

101 CONCERNING ONGOING FUNDING FOR THE COLORADO 911 RESOURCE
102 CENTER, AND, IN CONNECTION THEREWITH, REQUIRING
103 REPORTING TO ENSURE THAT THE FUNDING IS BEING EXPENDED
104 EFFICIENTLY AND EFFECTIVELY, AND MAKING AN
105 APPROPRIATION.

Bill Summary

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at <http://leg.colorado.gov/>.)

Legislative Oversight Committee Concerning the Treatment of Persons with Behavioral Health Disorders in the Criminal and

Shading denotes HOUSE amendment. Double underlining denotes SENATE amendment.
Capital letters or bold & italic numbers indicate new material to be added to existing law.
Dashes through the words or numbers indicate deletions from existing law.

Juvenile Justice Systems. The bill requires the general assembly to annually appropriate \$250,000 from the general fund to the department of regulatory agencies for use by the public utilities commission (PUC) to fund the operations of the Colorado 911 resource center (center). The center is required to provide to the PUC quarterly a report outlining the use of the funding provided, and the PUC is required to include an accounting of the expenditure and uses of this funding in an annual report that current law requires it to make to the members of the general assembly.

To help ensure that the training, guidance, and assistance provided by the center to 911 professionals, including public safety access point (PSAP) personnel, local 911 emergency call service authorities, and PSAPs, is useful and is being effectively implemented, and that the funding provided by the bill is being expended efficiently and effectively, the center is required to:

- Survey 911 professionals regarding their perception of the quality of the training;
- Survey local 911 emergency call service authorities and PSAPs to determine the extent to which the training, guidance, and assistance is being implemented and the extent to which it is helping them to improve efficiency, crisis response decisions, and outcomes in response to both behavioral health crisis calls specifically and all emergency calls received; and
- Summarize survey results in each quarterly report to the PUC.

1 *Be it enacted by the General Assembly of the State of Colorado:*

2 **SECTION 1.** In Colorado Revised Statutes, 29-11-100.2, **add** (3)
3 as follows:

4 **29-11-100.2. Legislative declaration.** (3) THE GENERAL
5 ASSEMBLY FURTHER FINDS AND DECLARES THAT:

6 (a) THE COMMISSION CREATED THE COLORADO 911 RESOURCE
7 CENTER IN 2006 AS AN INDEPENDENT NONPROFIT ENTITY TO PROVIDE
8 CENTRALIZED GUIDANCE AND ASSISTANCE TO LOCAL 911 EMERGENCY
9 CALL SERVICE AUTHORITIES AND PUBLIC SAFETY ANSWERING POINTS
10 THROUGHOUT THE STATE;

1 (b) THE COLORADO 911 RESOURCE CENTER SUPPORTS LOCAL 911
2 AUTHORITIES AND PROFESSIONALS IN KEEPING THE PUBLIC AND PUBLIC
3 SAFETY RESPONDERS OF COLORADO SAFE BY PROVIDING TRAINING TO 911
4 PROFESSIONALS, INCLUDING PUBLIC SAFETY ANSWERING POINT
5 PERSONNEL, AND CREATING A STATEWIDE DATABASE AND
6 CLEARINGHOUSE WHERE 911 PROFESSIONALS CAN LEARN ABOUT CURRENT
7 ISSUES AND ABOUT HOW DIFFERENT LOCAL 911 AUTHORITIES AND PUBLIC
8 SAFETY ANSWERING POINTS PROVIDE 911 SERVICES AND WHERE 911
9 PROFESSIONALS CAN ALSO ACCESS SAMPLE POLICIES AND
10 ORGANIZATIONAL DOCUMENTS;

11 (c) THE COLORADO 911 RESOURCE CENTER HAS BEEN FUNDED
12 SINCE ITS INCEPTION FROM THE PROCEEDS OF A 2004 SETTLEMENT
13 AGREEMENT APPROVED BY THE COMMISSION THAT REQUIRED A
14 TELECOMMUNICATIONS COMPANY TO PROVIDE TWO MILLION DOLLARS FOR
15 THE CREATION AND OPERATION OF A NONPROFIT ORGANIZATION TO ASSIST
16 LOCAL PUBLIC SAFETY ANSWERING POINTS, BUT THAT FUNDING IS RUNNING
17 OUT AND WILL NOT BE AVAILABLE ON AN ONGOING BASIS; AND

18 (d) THE COLORADO 911 RESOURCE CENTER PROVIDES A CRITICAL
19 PUBLIC SERVICE THAT BENEFITS ALL COLORADANS, AND IT IS NECESSARY,
20 APPROPRIATE, IN THE BEST INTEREST OF ALL COLORADANS, AND IN
21 FURTHERANCE OF A PUBLIC PURPOSE TO PROVIDE ONGOING, ADEQUATE,
22 AND SUSTAINABLE STATE FUNDING TO THE COLORADO 911 RESOURCE
23 CENTER.

24 **SECTION 2.** In Colorado Revised Statutes, **add** 29-11-108 as
25 follows:

26 **29-11-108. Colorado 911 resource center - ongoing funding -**
27 **expenditures report - surveys - definition.** (1) FOR STATE FISCAL YEAR

1 2024-25 AND FOR EACH STATE FISCAL YEAR THEREAFTER, THE GENERAL
2 ASSEMBLY SHALL APPROPRIATE TWO HUNDRED FIFTY THOUSAND DOLLARS
3 FROM THE GENERAL FUND TO THE COMMISSION TO PROVIDE ONGOING
4 FUNDING FOR THE OPERATIONS OF THE COLORADO 911 RESOURCE CENTER.
5 THE COMMISSION SHALL REMIT FUNDING TO SUPPORT THE EXPENSES OF
6 THE COLORADO 911 RESOURCE CENTER.

7 (2) (a) THE COLORADO 911 RESOURCE CENTER SHALL PROVIDE TO
8 THE COMMISSION QUARTERLY, WITH THE FIRST REPORT BEING PROVIDED
9 BY OCTOBER 1, 2024, A REPORT THAT OUTLINES THE EXPENDITURE AND
10 USE OF THE FUNDING PROVIDED PURSUANT TO SUBSECTION (1) OF THIS
11 SECTION. THE COMMISSION SHALL INCLUDE AN ACCOUNTING OF THAT
12 EXPENDITURE AND USE IN ITS ANNUAL REPORT TO THE MEMBERS OF THE
13 GENERAL ASSEMBLY REQUIRED BY SECTION 40-2-131.

14 (b) TO HELP ENSURE THAT THE TRAINING, GUIDANCE, AND
15 ASSISTANCE PROVIDED BY THE 911 RESOURCE CENTER TO 911
16 PROFESSIONALS, INCLUDING PSAP PERSONNEL, LOCAL 911 EMERGENCY
17 CALL SERVICE AUTHORITIES, AND PSAPs IS USEFUL AND IS BEING
18 EFFECTIVELY IMPLEMENTED AND THAT THE FUNDING PROVIDED PURSUANT
19 TO SUBSECTION (1) OF THIS SECTION IS BEING EXPENDED EFFICIENTLY AND
20 EFFECTIVELY, THE 911 RESOURCE CENTER, ON AN ONGOING BASIS, SHALL:

21 (I) SURVEY 911 PROFESSIONALS, INCLUDING PSAP PERSONNEL,
22 WHO RECEIVE TRAINING FROM THE 911 RESOURCE CENTER REGARDING
23 THEIR PERCEPTION OF THE QUALITY OF THE TRAINING;

24 (II) SURVEY LOCAL 911 EMERGENCY CALL SERVICE AUTHORITIES
25 AND PSAPs TO DETERMINE THE EXTENT TO WHICH THE TRAINING,
26 GUIDANCE, AND ASSISTANCE PROVIDED BY THE 911 RESOURCE CENTER IS
27 BEING IMPLEMENTED AND THE EXTENT TO WHICH IT IS HELPING THEM TO

1 IMPROVE EFFICIENCY, CRISIS RESPONSE DECISIONS, AND OUTCOMES IN
2 RESPONSE TO BOTH BEHAVIORAL HEALTH CRISIS CALLS SPECIFICALLY AND
3 ALL EMERGENCY CALLS RECEIVED; AND

4 (III) SUMMARIZE SURVEY RESULTS IN EACH REPORT PROVIDED TO
5 THE COMMISSION PURSUANT TO SUBSECTION (2)(a) OF THIS SECTION.

6 (3) AS USED IN THIS SECTION, "COLORADO 911 RESOURCE CENTER"
7 MEANS THE COLORADO 911 RESOURCE CENTER CREATED BY THE
8 COMMISSION OR ITS SUCCESSOR ENTITY.

9 **SECTION 3. Appropriation.** For the 2024-25 state fiscal year,
10 \$250,000 is appropriated to the department of regulatory agencies for use
11 by the public utilities commission. This appropriation is from the general
12 fund. To implement this act, the public utilities commission may use this
13 appropriation for the operations of the Colorado 911 resource center.

14 **SECTION 4. Safety clause.** The general assembly finds,
15 determines, and declares that this act is necessary for the immediate
16 preservation of the public peace, health, or safety or for appropriations for
17 the support and maintenance of the departments of the state and state
18 institutions.